

<p>LEARNER</p> <p>Segments</p> <p>A manager and their team A team of managers</p>	<p>CONTENT</p> <p>Topics</p> <p><u>Part 1: Awareness</u> Why be change-savvy Levels and attributes of change-savvyness Types of change and change agency Beliefs, Preferences and Experience in change Emotion and behaviours of changing</p>	<p>METHOD</p> <p>Classroom-based Facilitator-led One day duration Min 6; max 12 ppl Small group work Interactive, experiential and hands-on From concepts/theory to practical activities</p>	<p>RESOURCES</p> <p>People</p> <p>Questo Approved Facilitator Supporting Ops person</p>	<p>THEME</p> <p>Emphasis</p> <p>Change-savvy people</p>
<p>Aims</p> <p>Increased skill in creating and leading local change Greater effectiveness in responding to change Progressive change-savvy team culture</p>	<p><u>Part 2: Preparation</u> Measure of change-savvyness Principle-based approaches for change challenges Strategies of the change-savvy</p> <p><u>Part 3: Ignition</u> Practical ideas for cultivating change-savvyness Caring for self and others in change</p>	<p>EXPERIENCE</p> <p>Stimulating Reflective Personal Enabling Social</p>	<p>Materials/Artefacts</p> <p>CSTM Workbook CSTM Facilitator Slides Various learning resources</p>	<p>Pattern</p> <p>Empowering individuals to be agents of workscape change</p>
<p>PURPOSE</p> <p>Learner's Org'n: Have change-savvy teams able to deal well with future change Questo: Impart life skills to improve workplace experience and workscape value</p>			<p>MANDATE</p> <p>Questo has application-in-practice in enabling individuals in organisational change</p>	

